2021 Welcome from the Project Lead – Dina LoGiudice

Greetings everyone. We have hit the ground running this year, picking up from the major interruptions caused by COVID. Although 2020 was difficult for all, it did give the team the opportunity to focus on developing resources including the Best Practice Guide and workshops for the health services. In collaboration with Dementia Training Australia these resources will be available on their website for greater coverage. It is wonderful that we are now able to re-engage with the Aboriginal Health Services and their communities again. A highlight of this year has been a training retreat based at Yulara for the Let’s CHAT staff. It was a fabulous success, reconnecting with each other, sharing ideas, and planning for the future. We hope you enjoy reading the update of activities, and as always we thank those older people and their families and communities who have contributed so generously to this project. Take care.

Health Service Activities Planned for 2021

Following a hiatus during COVID-19, all twelve co-researching ACCHSs have now entered the implementation phase of the project. Implementation activities will continue until mid-2022. During this time, the Let’s CHAT team will deliver up to six dementia workshops for health service staff and initiate small practice change initiatives. The overall goal is to increase detection and supports for people with cognitive impairment and dementia, their families and communities.

Let’s CHAT Dementia project implementation timeline.

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<tr>
<th>Sites</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
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<th>Year 6</th>
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<td>1,2,3,4</td>
<td>COVID HIATUS</td>
<td>Analysis, workshops, complete translation.</td>
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<td>5,6,7,8</td>
<td>Recruitment &amp; training of research staff &amp; champions, development and testing of training tools and BPG</td>
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<td>9,10,11,12</td>
<td>Audits, baseline assessments of people identified with CIND/dementia</td>
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<td></td>
<td>Implementation of Let’s CHAT Dementia Model of Care</td>
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Services that entered the implementation phase in 2020 or 2019 have already completed workshops about dementia detection, care principles, and health promotion and prevention. All services can look forward to workshops on the “lived experience” of dementia, health and wellbeing for carers, and planning, decision-making and end-of-life planning.

In 2021, the Let’s CHAT teams in each state will start interviews with health service staff seeking feedback about whether knowledge and dementia care has changed over the course of the project at their health service. Results from the interviews will be shared with the services.

New Let’s CHAT Dementia Project Resources

In the next few newsletters, we will include information about Let’s CHAT resources developed for ACCHSs, Aboriginal and Torres Strait Islander patients and their communities.

Best Practice Guide for dementia care

The Let’s CHAT Dementia Best Practice Guide (BPG) is designed to assist health care staff working within ACCHSs and in the mainstream primary health system to better understand Aboriginal and Torres Strait Islander cultural considerations, health care needs, and preferences with respect to cognitive impairment and dementia. It covers all major areas including health promotion and prevention, detection and diagnosis, and living with cognitive impairment and dementia, including carer health and wellbeing. The BPG was developed from evidence-based recommendations for clinical care combined with key cultural and other elements that support effective healthcare. Recently, the BPG was approved as an accepted clinical resource by the Royal Australian College of General Practitioners (RACGP). The BPG will be available for download from the Let’s CHAT Dementia website, as well as the DTA website and RACGP website.

Dementia care protocol at KAMS

In collaboration with Kimberley Aboriginal Medical Services (KAMS), the Let’s CHAT team has helped to prepare a KAMS Dementia Care Protocol. This will be used by health care staff at all KAMS service, including at our partner services BRAMS and Bidyadanga. The four-page document provides definitions, case finding principles, initial assessment, management, and follow up for patients at risk of, or with cognitive impairment and dementia. It includes referral and contact information relevant in the Kimberley region. The Dementia Care Protocol has been endorsed by the Kimberley Aboriginal Health Planning Forum (KAHPF) and is available in local health services, and on the KAMS website at: https://kahpf.org.au/clinical-protocols.

We will be working with our other ACCHS partners to develop similar locally relevant protocols for their health services.
Recently, Let’s CHAT research staff came together from across the country in Yulara, NT. It was the first time the team had met in person in more than 12 months and there was a lot to catch up on. Over four days they participated in workshop facilitation training, discussed future planning for engagement at ACCHSs, and Aboriginal and Torres Strait Islander research staff held yarning sessions to share their ideas and preferred processes and outcomes for research with and for their communities.

In between workshop sessions, there was plenty of activity. The group spent time at Uluru and Kata Tjuta and some went camel riding and visited the field of lights.

On the final evening, the group came together for a farewell gala dinner. We would like to acknowledge the contribution of the NT Government Business Event Support Fund which made this event possible.

We feel very fortunate to have come together in a unique part of Australia to share knowledge and experiences and help develop the project. Thank you to all who attended for making the trip positive, productive, and special.
Dementia Services at Derbarl Yerrigan Health Service

Derbarl Yerrigan Health Service (DYHS) in East Perth, WA has experienced recent successes introducing dementia-specific services for older clients. Aboriginal Health Practitioner, Sadia Rind, is the local Let’s CHAT Dementia Champion and coordinator of the Elders’ Connect program at DYHS. She has shared some of the milestones at DYHS in the past 12 months.

Sadia found that discussions among health service staff about dementia in their community were important when DYHS introduced the new MBS 715 Template including questions about memory and thinking. The discussions helped to raise awareness of dementia detection strategies and highlight how healthcare staff at DYHS support older people and their families living with cognitive impairment and dementia.

Sadia receives internal referrals for clients who are experiencing memory problems and assists them to attend a follow-up appointment with visiting geriatrician and Let’s CHAT Chief Investigator, Prof Leon Flicker, who started a clinic at DYHS last year.

So far, feedback from clients has been positive about dementia-related services at the health service and there is now a waiting list to see Prof Flicker each month.*

Sadia uses her important relationship with the Elders’ Connect group to educate her patients about brain health and dementia. She often explains that dementia is not a normal aging process and encourages clients to seek out a referral at DYHS. In addition to meetings at the health service, Sadia visits clients at home to speak with them about dementia and how DYHS can support them, their family and community.

*Let’s CHAT is helping to set up geriatric clinics at other services also. Onsite and telehealth clinics at ACCHSs help to uphold cultural safety, reduce often long waitlist times elsewhere and improve continuity of care for people seeking these services. The geriatrician will help to confirm a diagnosis of cognitive impairment or dementia, provide advice about other health concerns, and help to manage dementia-related medications. In most cases, clinics are run once or twice a month for patients referred directly from their GP or Aboriginal Health Worker.

Let’s CHAT Dementia Partners