

Research and Procedures

Hive is part of the Hive research program that aims to develop resources to support wellbeing and connectedness for healthcare workers in hospital settings. Hive is accessible for iPhone, or Android smartphones to access content and information that helps healthcare workers to feel connected, informed and supported. Content has been co-designed with healthcare workers and informed by mental health experts and creative artists. The Hive program of work has ethics approval from the University of Melbourne.

You are invited to use Hive to support you in your work connectedness and wellbeing. The following explains the research use of data within Hive.

On registering for Hive you will be asked to create a profile and you will be allocated a code. Any identifying information you provide (name/contact details) will be stored in an encrypted format separate from the data. The research team will be given access to your data to examine the impact that Hive may have on self-assessed mental health. You'll be asked some questions when you sign on and start using the app that are about emotional well-being and mental health.

Duration of Research

Subject to the terms of this EULA, you can use Hive in whatever manner you feel is appropriate. This data will be used to evaluate Hive up to and including December 2020.

Benefits of Hive

Your input will help ensure that Content and design meets the needs of healthcare workers in a way that meaningfully and effectively supports your wellbeing and connectedness and those of your colleagues, families, and patients. We will ask for your feedback to refine Hive. Through your use of the Hive and self-assessment kiosk you will be able to access information to support your health and track your wellbeing over time in a user-friendly and confidential way. You will be able to access evidence based resources and suggested resources that can be used to support your sense of wellbeing and connectedness.

Risks of Hive

Some of the topics that will be covered can be sensitive for some people and could lead to psychological distress. In addition to support in Hive, RMH provides access to the following support programs:

The Employee Assistance Program:	1300 687 327
The Peer Support Program:	9342 7000
The COVID-19 Health and Wellbeing program:	9342 5497

Withdrawing

You are able to withdraw personal details we might have at any time by contacting the research team at: HIVE-study@unimelb.edu.au Your personal details may be able to be withdrawn, but it will not be possible to withdraw Hive use data due to how it is processed automatically.

Information sharing

All information will be securely stored in Heroku and will be de-identified. All data entered into the Hive will be stored by CURVE TOMORROW PTY LTD ABN 19 140 128 150 (CURVE) following industry best standards for Personal Health Information and Data Security. Data is kept safe using industry-standard encryption over the wire and at rest. CURVE complies with data regulations to keep data in Australia and comply with the OWASP Healthcare guidelines, Australian Privacy Act, ISO AS/NZ 27001, ISO AS/NZ 27017, ISO AS/NZ 27018 and SOC2.

All research related information will be securely stored on University of Melbourne servers with access limited to the research team. All study information will be stored for 7 years following publication of the final paper from this study at which time it will be securely destroyed. You can contact HIVE-study@unimelb.edu.au

Who can I contact if I have any concerns about the project?

The Hive research project has been approved by the Human Research Ethics Committee of The University of Melbourne (2056866). If you have any concerns or complaints contact the Manager, Human Research Ethics, Research Ethics and Integrity, University of Melbourne, VIC 3010. Tel: +61 3 8344 2073 or Email: HumanEthics-complaints@unimelb.edu.au. All complaints will be treated confidentially. In any correspondence please provide the name of the research team or the name or ethics ID number of the research project.